

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL MUNICIPAL YEAR 2018/19

HEALTH & WELLBEING SCRUTINY COMMITTEE

Agenda Item No.

12th February 2019

REPORT OF THE DIRECTOR OF COMMUNICATIONS AND INTERIM HEAD OF DEMOCRATIC SERVICES CONSULTATION ON THE FUTURE OF COMMUNITY DAY CENTRES

1. <u>PURPOSE OF THE REPORT</u>

1.1 The purpose of the report is to consult Members of the Health & Wellbeing Scrutiny Committee on the future of the remaining open access Community Day Centres.

2. <u>RECOMMENDATIONS</u>

It is recommended that Members:

- 2.1 Comment on the future of the Community Day centres, and
- 2.2 That the feedback and comments of the Health & Well-being Scrutiny Committee form part of the formal consultation feedback to the Cabinet.

3 REASONS FOR RECOMMENDATIONS

3.1 The Council is currently undertaking a focussed six week consultation with service users and local communities on the future of the remaining four Community Day centres. This committee is invited to participate in this consultation exercise and in doing so inform the report that will subsequently be presented to Cabinet for decision.

4. BACKGROUND

4.1 The Community Day centres provide an opportunity for residents over 50 years of age to access a hot meal each week day and participate in a range of activities. There are five remaining day centres located across the County Borough:

- Gilfach Goch Day Centre
- Brynnar Jones Day Centre, Gelli
- Alec Jones Day Centre, Porth
- Teifi House Day Centre, Maerdy
- Nazareth Day Centre, Williamstown
- 4.2 On 21st November 2018, Cabinet considered the report of the Director of Public Health, Protection & Community Services setting out proposals to review the provision of Community Day centres in Rhondda Cynon Taf. This report is reproduced at Appendix I.
- 4.3 It was determined that a six week focussed consultation with service users and local communities be undertaken on the future of the remaining Community Day centres and that a further report be presented to Cabinet on the outcome of the consultation with recommendations for consideration.
- 4.4 A public consultation into the future provision of services held at Alec Jones Day Centre has already been undertaken as part of the Porth Town Centre Regeneration Strategy. A decision was made by Cabinet on 24th January 2019 to transfer the programme of activities currently held at Alec Jones Day centre to the new Community Hub planned for Porth Plaza. It was also determined that the Director for Public Health, Protection & Community Services undertake a further engagement exercise with the service users of Alec Jones Day Centre to identify and put in place the necessary arrangements for alternative hot meal provision. This report and the associated consultation exercise therefore concerns the remaining four Community Day Centres.
- 4.5 The current consultation exercise commenced on Monday 21st January and in addition to an online questionnaire the Council is holding a number of drop in events at the four day centres where service users can discuss the proposals with Council officers. The details of these events are presented at Appendix II.
- 4.6 The Council must continuously review and challenge its service delivery to ensure it is cost effective, remains fit for purpose and is meeting the Council's commitment to deliver the best possible services for our communities.
- 4.7 In summary, the Cabinet paper presented at Appendix I makes the following key points:
 - The net budget for the remaining community day centres is £251k.
 - The usage of the Community Day centres is low with small numbers of meals provided each day.
 - The net cost per meal to the Council at all centres is significant and in one case nearly £17 per meal.

- Programmes of activities are generally quite limited and at one centre no activities are held.
- There are significant maintenance and repair requirements for all buildings estimated in the region of £500k over five years.
- The current service model is no longer sustainable.
- 4.8 The Council is rolling out a programme developing Community Hubs across the County Borough. (Cabinet paper from 19th April 2018). Community Hubs will include a range of services provided by the public and voluntary sector. Bringing services together will provide a better public service offer and create economies of scale in terms of staffing and building costs. Making better, more cost effective use of our community assets and reinvesting resources in new or retrofitted, fit for purpose buildings will enable services to be sustainable in the longer term.

5 EQUALITY AND DIVERSITY IMPLICATIONS

5.1 A full Equality Impact Assessment will be undertaken, informed by the consultation feedback and included in the subsequent report to Cabinet prior to any decision being made on the proposal.

6 <u>CONSULTATION / INVOLVEMENT</u>

- 6.1 A six week focussed consultation exercise commenced on 21st January 2019. This includes:
 - An online questionnaire
 - Drop in events at each of the Community Day Centres
- 6.2 The views of this Scrutiny Committee will make an important contribution to the consultation exercise and inform the deliberations of Cabinet.

7 FINANCIAL IMPLICATION(S)

7.1 The net budget for the Council of providing the four remaining Community centres is £251,041.

8 LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

8.1 There are no legal implications arising from this report.

9 <u>LINKS TO THE CORPORATE AND NATIONAL PRIORITIES AND</u> <u>THE WELL-BEING OF FUTURE GENERATIONS ACT.</u>

9.1 This proposal contributes to the well-being goals under the Well-being of Future Generations (Wales) Act. The proposals set out in this report

support the Council's aim to provide a **long-term sustainable future** plan for the delivery of community services in RCT. Working in **collaboration** with communities and third sector organisations creates the opportunity to address unsustainable service models and **integrate** service delivery for the benefit of residents.

10 <u>CONCLUSION</u>

10.1 Members of the Health & Well-being Scrutiny Committee are requested to consider the information presented in this report and are invited to comment on the future of the remaining Community Day Centres.



CYNIGION I ADOLYGU'R DDARPARIAETH O GANOLFANNAU ORIAU DYDD YN RHONDDA CYNON TAF

PROPOSALS TO REVIEW THE PROVISION OF COMMUNITY DAY CENTRES IN RHONDDA CYNON TAF

Mae'r Cyngor yn ymgynghori ar ddyfodol Canolfannau Oriau Dydd.

Rydyn ni am glywed eich barn, felly dewch draw i achlysur galw heibio;

The Council is consulting on the future of Community Day Centres.

We want to hear your views, please come along to a drop in event;

Canolfan Oriau Dydd Tŷ Teifi, y Maerdy
Teifi House Day Centre, Maerdy
30 Ionawr/January • 8 Chwefror/February

Canolfan Oriau Dydd Brynnar Jones, y Gelli **Brynnar Jones Day Centre**, Gelli

1 + 6 Chwefror/February

Canolfan Oriau Dydd Tŷ Nazareth, Trewiliam Nazareth House Day Centre, Williamstown

13 Chwefror/February • 1 Mawrth/March

Canolfan Oriau Dydd y Gilfach-goch Gilfach Goch Day Centre

 $\textbf{15} + \textbf{27} \ Chwefror/February}$

12-2pm

Mae croeso i chi gyfathrebu â ni yn y Gymraeg You are welcome to communicate with us in Welsh. Edrychwch ar y cynigion ar-lein: www.rctcbc.gov.uk/

Ymgynghori

E-bost: ymgynghori@rhondda-cynontaf.gov.uk

Neu anfonwch lythyr aton ni. Y cyfeiriad ydy: RHADBOST: RSBU-HJUK-LSSS, **Ymchwil ac Ymgynghori**, Y Pafiliynau, Cwm Clydach, CF40 2XX

Ffôn: **01443 425544**

View the proposals online: www.rctcbc.gov.uk/ Consultation

Email: consultation@rctcbc.gov.uk

Or write to us at: FREEPOST: RSBU-HJUK-LSSS, **Research & Consultation**, The Pavilions, Clydach Vale, CF40 2XX

Telephone: **01443 425544**





RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

CABINET

21st NOVEMBER 2018

PROPOSALS TO REVIEW THE PROVISION OF COMMUNITY DAY CENTRES IN RHONDDA CYNON TAF

REPORT OF THE DIRECTOR OF PUBLIC HEALTH, PROTECTION & COMMUNITY SERVICES IN DISCUSSIONS WITH COUNCILLOR G HOPKINS, CABINET MEMBER FOR ADULT COMMUNITY SERVICES & WELSH LANGUAGE

Author: Paul Mee, Director of Public Health, Protection & Community Services

1. <u>PURPOSE OF THE REPORT</u>

1.1 The purpose of the report is to propose that a focussed consultation be undertaken with service users and the local communities of the remaining Community Day Centres to inform a subsequent decision on their future.

2. <u>RECOMMENDATIONS</u>

It is recommended that the Cabinet:

- 2.1 Approve a six week focussed consultation with service users and the local communities on the future of the remaining four Community Day Centres.
- 2.2 Subject to 2.1, a further report on the outcome of the consultation exercise with recommendations concerning the Community Day Centres is presented to Cabinet for consideration.

3. REASONS FOR RECOMMENDATIONS

3.1 The Council, as part of its Medium Term Financial Plan, must continuously review and challenge its service delivery to ensure it is cost effective, remains fit for purpose and is meeting the Council's commitment to deliver the best possible services for our communities. Where necessary it may be necessary to modernise and transform those services to meet current requirements.

4. <u>BACKGROUND</u>

Community Day Centres

- 4.1 There are five remaining Community Day Centres located across the County Borough. These provide daily hot meals and a programme of activities for people over 50 years of age. The average number of meals provided per day varies from one centre to another and ranges from, on average 12 meals per day (Teifi House, Maerdy) to 36 per day (Gilfach Goch). Numbers of meals provided are declining slowly each year. The net subsidy per meal ranges from £7.38 (Gilfach Goch) to £16.82 (Nazareth Day centre, Williamstown) and the cost to the Council is gradually increasing as usage declines.
- 4.2 There is a programme of activities held at Teifi House, Alec Jones, Brynna Jones (one afternoon each week) and Gilfach Goch although these programmes are generally quite limited. There are no activities held at Nazareth House in Williamstown. The Council has learning disability satellite services based at both Brynna Jones and Gilfach Goch Day centres.

5. DISCUSSION AND PROPOSALS

- 5.1 The Council's Community Day Centres have provided an important opportunity for older people in our communities to access a hot meal each week day and participate in a range of activities that help tackle social isolation and loneliness. There are five remaining Community Day Centres run by the Council located across the County Borough:
 - Gilfach Goch Day Centre;
 - Brynnar Jones Day Centre, Gelli;
 - Alec Jones Day Centre, Porth;
 - Teifi House Day centre, Maerdy;
 - Nazareth Day Centre, Williamstown.
- 5.2 A public consultation has been approved into the future provision of services currently held at Alec Jones Day Centre, Porth as part of the wider Porth Town centre regeneration Strategy considered by Cabinet at its meeting on 16th October 2018. This includes the proposal to integrate the day centre provision into a Community Hub to be developed at the existing Porth Plaza. This would maintain access to meals and a range of activities currently held at the day centre. Therefore, Alec Jones Day Centre is not included within the proposed consultation set out in Section 2 of this Report.

5.3 The current average meal sales per day, net subsidy per meal and net budget for each Community Day Centre is presented at Table I.

Community	Average meals per day			Net cost	Expenditure	Income	Net
Day Centre	2016/17	2017/18	2018/19	per meal served 2017/18	Budget 2018/19	Budget	Budget 2018/19
Teifi House	15	13	12	£15.73	£90,950	£(29,910)	£61,040
Brynnar Jones	29	25	23	£8.50	£95,390	£(36,560)	£58,830
Nazareth House	21	19	21	£16.82	£96,160	£(24,140)	£72,020
Gilfach Goch	30	29	36	£7.38	£92,160	£(33,010)	£59,150
				TOTAL:	£374,660	£(123,620)	£251,040

Table I – Community Day Centres

*Staffed by Catering Direct so would therefore need to consider impact on the service of any operational changes

- 5.4 The low usage levels at these facilities have either remained static or slowly declined with relatively few meals now being provided each day. The net cost per meal to the Council is significant at all centres and in one case is nearly £17 per meal. There is a programme of activities held at Teifi House and Brynna Jones (one afternoon each week) and Gilfach Goch although these programmes are generally quite limited. There are no activities held at Nazareth Day Centre in Williamstown. The low usage and ongoing cost to the Council is not sustainable.
- 5.5 Members will be aware that following the recent closure of St George's Day Centre in Tonyrefail, service users were signposted to Gilfach Goch Day Centre as an alternative. In addition, Gilfach Goch Day Centre supports clients from learning disability services who also access meals at the centre. Members may wish to consider deferring further consideration of the future of this facility until such time as the impact of the recent service change can be assessed.
- 5.6 There are restrictive covenants in place regarding all of these buildings. These relate to restrictions on the sale of alcohol; access rights for neighbouring properties or in one case a power of entry for the maintenance of drains and sewers. None of these are a barrier to the future beneficial use of the buildings.
- 5.7 The repair and maintenance requirements for each building have been assessed by Corporate Estates and it is estimated that over the next five years repair requirements of all four buildings would cost the Council approximately £500k. The estimated repair costs for each building are all significant; the greatest cost being in respect of Nazareth House, Williamstown estimated at approximately £165k and Teifi House, Maerdy, estimated at £193k.

5.8 On the evidence of the small number of service users it can reasonably be argued that the existing model no longer caters for the needs of the majority of older people in our communities. It is therefore proposed that the Council undertakes a six week focussed consultation with service users and the local communities on the future of the remaining four Community Day Centres (excluding Alec Jones Day Centre which is subject to a separate consultation), exploring opportunities for alternative service delivery models either through the developing Community Hub model where appropriate or through existing third sector organisations located in the communities concerned.

6. EQUALITY AND DIVERSITY IMPLICATIONS

- 6.1 The Equality Act 2010 introduced a general equality duty and a specific public sector equality duty that is applicable to Councils. Section 149 of the Equality Act 2010 (Public Sector Single Equality Duty) requires public authorities to demonstrate that they have paid 'due regard' in their decision-making process to the need to:
 - Eliminate unlawful discrimination, harassment and victimisation;
 - Advance equality of opportunity between people who share a protected characteristic and people who do not share it;
 - Foster good relations between people who share a protected characteristic and those who do not.

The relevant protected characteristics are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex and sexual orientation.

- 6.2 The Council must have due regard to the impact of any proposals on those with a protected characteristic. The Council has a specific duty to publish information to demonstrate how it has paid due regard to the aims above as part of its decision-making. Undertaking an Equality Impact Assessment screening exercise (and if necessary a full Equality Impact Assessment) would be evidence that the Council has considered its legal obligations in making the decision on the recommendations in this report.
- 6.3 There is a potential impact on some vulnerable groups with protected characteristics (specifically older people) due to the proposed changes. Consequently a full Equality Impact Assessment will be undertaken, informed by the consultation feedback and included in a subsequent report to Cabinet prior to any decision being made on the proposal.

7. <u>CONSULTATION</u>

7.1 It is proposed that the Council undertakes a six week focussed consultation with service users and the local community in respect of

the future of the remaining four Community Day Centres to inform a subsequent Cabinet report with recommendations.

8. FINANCIAL IMPLICATION(S)

- 8.1 The net budget for the Council of providing the five remaining Community Day Centres is £251,040, excluding management and support costs which it is proposed are retained to support the Community Hubs programme.
- 8.2 The Quarter 2 Financial Report for 2018/19 also being considered at this Cabinet Meeting highlights that Adult Social Care is predicted to overspend by £2.2m for this financial year. It is proposed that any potential contribution these proposals will make to the Council's Medium Term Financial Plan will be used to maintain essential assessed adult social care services. This allocation of funding will depend on the outcome of the public consultation and any subsequent decision on the future of the Community Day Centres.

9. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

9.1 There are no legal implications arising from this report. There is no statutory duty on the Council to provide Community Day Centres.

10. <u>LINKS TO THE CORPORATE AND NATIONAL PRIORITIES AND</u> <u>THE WELL-BEING OF FUTURE GENERATIONS ACT</u>

- 10.1 The development of Community Hubs contributes to the Council's corporate priorities through redesigning local services to ensure they are integrated and efficient. The Council is committed to working in a way that makes the best and most sustainable use of our limited and decreasing resources, always looking at alternative ways of doing things.
- 10.2 This proposal contributes to the well-being goals under the Well-being of Future Generations (Wales) Act. The proposals set out in this report support the Council's aim to provide a **long-term sustainable future** plan for the delivery of community services in RCT. Working in **collaboration** with communities and third sector organisations creates the opportunity to address unsustainable service models and **integrate** service delivery for the benefit of residents.

11. <u>CONCLUSION</u>

11.1 The Council must continuously review and challenge its service delivery to ensure it is costs effective, remains fit for purpose and is meeting the council's commitment to deliver the best possible services for our communities. The proposed consultation on the future of the

Community Day Centres will inform the Council's approach to delivering these services in the future.

LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

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Background Papers

Cabinet - <u>16th October 2018</u> (Porth Town Centre Strategy) & <u>19th April 2018</u> (Developing Community Hubs in RCT)

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