

Personal Flood Plan



YOUR DETAILS

Name:

Address:

Contact Number:

HOUSEHOLD MEMBERS (Please list all the people that live in your household)

Name	Mobile Number	Other Information (Medication Etc.)

WHO CAN HELP / WHO CAN YOU HELP?

Relationship	Name	Contact Details	How Can They / You Help?
Relative			
Friend or Neighbour			

UTILITIES (Important: In an emergency, turn off electric, gas and water supply if you have time)

Service	Description of location
Electricity	
Gas	
Water	

WHAT CAN YOU DO IF A FLOOD IS EXPECTED IN YOUR AREA?

Actions	Location
Home Move furniture and electrical items to safety	
Put flood boards, polythene, and sandbags in place	
Make a list now of what you can move away from the risk	
Turn off electricity, water and gas supplies	
Roll up carpets and rugs	
Unless you have time to remove them hang curtains over the rods	
Move sentimental items to safety	
Put important documents in polythene bags and move to safety	
Garden and outside Move your car out of the flood risk area	
Move any large or loose items or weigh them down	
Business Move important documents, computers and stock	
Alert staff and request their help	
Farmers move animals and livestock to safety	
Evacuation – prepare a flood kit in advance Inform your family or friends that you may need to leave your home	
Get your flood kit together and include a torch, warm and waterproof clothing, water, food, medication, toys for children and pets, rubber gloves and wellingtons	

WHAT CAN I DO NOW?

Put important documents out of flood risk and protect in polythene	Look at the best way of stopping floodwater entering your property
Check your insurance covers you for flooding	Make a flood plan and prepare a flood kit
Find out where you can get sandbags	Identify what you would need to take with you if you had to leave your home
Identify who can help you / who you can help	Understand the weather and flood warning codes

There are a range of flood protection products on the market to help you protect your property from flood damage. A directory of these is available from the **National Flood Forum** at www.bluepages.org.uk

ARE YOU SIGNED UP TO RECEIVE FLOOD AND WEATHER WARNINGS?

Met Office Weather Warnings

Natural Resources Wales Flood Alerts / Warnings

If not call **Floodline** on **0345 988 1188** to see if your area receives free flood warnings.

REPORT FLOODING

Source of flooding	Organisation and contact details
<ul style="list-style-type: none">• Main rivers	Natural Resources Wales Call 24/7 incident line 0300 065 3000 or report a flood online naturalresources.wales/reportit
<ul style="list-style-type: none">• Surface water• Ordinary watercourses (including culverts)• Roads (like gullies, the drain inlet by kerb)	Rhondda Cynon Taf County Borough Council Out of Hours Emergency Response: 01443 425 011
<ul style="list-style-type: none">• Burst water main• Sewers	Your water company (Dŵr Cymru Welsh Water) Water: Sewerage:
<ul style="list-style-type: none">• Motorways and trunk roads	Traffic Wales Call 0300 123 1213

USEFUL NUMBERS

Organisation	Contact Details
Rhondda Cynon Taf Council	Out of Hours Emergency Response: 01443 425 011
Natural Resources Wales	0300 065 3000
Electricity Provider	
Gas Provider	
Water Company	
Telephone Provider	
Insurance Company & Policy Number	
Landlord or Letting Agency	
Floodline	0345 988 1188
National Flood Forum	01299 403 055
Doctors	
School or nursery	
Work	
Vet, kennel or cattery	
Local radio station	
Traffic / Weather info	